IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF WEST VIRGINIA

WEIRTON HEALTH
PARTNERS, LLC,

Plaintiff,

vs.

Civil Action
No. 5:09-CV-40

GABRIELLE YATES,

Defendant.

Deposition of GABRIELLE J. YATES

Tuesday, December 8, 2009

The deposition of GABRIELLE J. YATES, Defendant herein, called for examination by the Plaintiff, taken pursuant to Notice and the Federal Rules of Civil Procedure pertaining to the taking of depositions, taken before me, the undersigned, Jamie J. Belfiore, Certified Court Reporter-Notary Public in and for the State of West Virginia, held in the law offices of Frankovitch, Anetakis, Colantonio & Simon, 337 Penco Road, Weirton, West Virginia 26062, commencing at 9:15 o'clock a.m., on the day and date above set forth.

JAMIE J. BELFIORE CERTIFIED COURT REPORTER PA 724.746.9844 800.914.DEPO (3376)

EXHIBIT

19 A. It had to have been at least, I think, about 1 Whenever they needed it. 2 four or five months, because I started in Wyngate in Q. What would you estimate that to be? Every July. I left there, I know it was after the new year. 3 week? Q. Did you leave Ashland to find different A. No. employment? 5 At least once a month I worked overtime. 6 A. Yes. 6 Q. How many hours during that week would you say 7 Q. Okay. 7 you worked overtime? 8 8 Now, just to confirm, before you came to A. At least, maybe, slx hours, eight hours 9 Weirton Health Partners, you didn't have any prior 9 sometimes. If they needed me to come in, I would come 10 experience in an assisted care facility --10 11 A. No. 11 Q. Did you request overtime or did they ask you to Q. -- or a nursing home? 12 12 come in? 13 A. No. 13 A. No. 14 Q. No experience working with the elderly or 14 They called me. If someone reported off, they 15 patients with Alzheimer's or dementia, anything like would call me and I would come in. 16 that? Q. Now, we're going to talk about after you left, 17 A. No. 17 we're going to look at your work history here after 18 Q. You said you started working at Wyngate in July 18 you left Weirton Health Partners, 19 19 Did you apply for unemployment compensation 20 A. Yes. 20 benefits? 21 Q. I have July 20th as your start date. 21 A. Yes. 22 Is that correct? 22 Q. Were those benefits approved or denied? 23 A. Yes. 23 A. Denied. 24 Q. Does that sound right to you? 24 Q. Did they tell you why your benefits were JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 18 20 A. Yes. 1 denied? 2 Q. What was your position at that time? 2 A. No. A. An aide. Q. You said that you are currently employed? Q. A resident alde? 5 A. Yes. 5 Q. Can you tell me about who you are working for 6 Q. Do you know what kind of background 8 right now? 7 educationally was necessary to have the resident aide 7 A. Cambridge Home Health. position? 8 Q. Okay. A A. No. What do you for Cambridge Home Health? 9 10 Q. You worked there through November of 2008; Is 10 A. I'm an aide, home health aide. I go to the 11 that correct? 11 client's home and help them with their needs. 12 A. Yes. 12 Q. How many hours a week do you work for them? 13 Q. In 2008 what was your schedule? 13 A. 25. 14 A. It was daylight, 14 Q. You travel, you said? 15 Q. What does that mean? 15 16 A. 5:00 a.m. to 1:30 p.m. 16 Q. From resident's home to resident's home? 17 17 Q. How many days a week did you work? A. Well, I have one home right now that I'm doing. 18 A. I worked five days a week, full time. 18 Q. You take care of one person? 19 Q. How many hours would that be? 19 A. Yes. 20 A. 40 hours. 20 Q. What is your hourly rate of pay there? Q. 40 hours, okay. 21 A. \$8.00. Did you work any overtime? 22 Q. You said -- I'm sorry. 23 A. Yes. 23 You work about 25 hours a week? 24 24 Q. How often did you work overtime? A. Yes. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

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21 23 Q. Tell me about the person that you care for. find employment. 2 What are their limitations, why do they need your 2 Q. Okay. 3 You identified some places to which you applied A. She just needs me to come and help take care of for jobs in your interrogatories, so I am going to get her house and take care of her. 5 a copy of those for your review and we'll go over Q. Okav. 6 those. 7 7 Does she have physical restrictions? MS. ABBOTT: Mark that, please. 8 8 A. I don't think I can speak with that because I (Whereupon, Deposition Exhibit No. 1 was 9 am her aide and my bosses say I can't talk to other marked for identification.) 10 10 people about her restrictions. BY MS. ABBOTT: 11 11 Q. Okay, Okay. Q. Do you recognize the document that I have put 12 You are providing home health services for her? 12 In front of you? 13 13 A. Yes. 14 Q. Now, following your separation from Weirton 14 Q. Are these the responses that you provided to 15 Health Partners, were you unemployed for any period of 15 the interrogatories that were served to you in this 16 tlme? 16 matter? 17 A. I started working for Domino's, then I --17 A. Yes. 18 Q. Was that Immediately after? 18 Q. Okav. 19 A. I started working for Domino's right before --19 If you turn to the back here, there is a 20 It was very part time, maybe one day a week, one or 20 verification page at the very back. 21 two days a week, with my husband, trying to get a few 21 Is that your signature on the verification 22 extra dollars for Christmas, then he put me up to at 22 page? 23 least 30 hours a week after leaving Wyngate. 23 A. Yes. 24 Q. You started to work for Domino's before you 24 Q. Okay. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE. C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 22 24 1 left Wyngate? 1 Now, If you take a look at No. 8, the response 2 A. Yes. 2 to interrogatory No. 8, I would like to go through 3 Q. When you left, then you increased your hours? each of these that you identified and you can tell me 4 A. Yes. a little about when you applied for this job and what Q. Which Domino's was this? 5 happened once you applied. 6 A. Weirton, West Virginia. 6 Let's start with Convenient Mart. When did you 7 Q. You said that you worked with your husband 7 apply for a job at Convenient Mart? there? 8 8 A. Maybe in June. 9 A. Yes. 9 Q. June of 2009? 10 Q. What did he do there? 10 A. Yes. 11 A. He's the general manager. 11 Q. What position did you apply for? 12 Q. What did you do at Domino's? 12 A. Cashler. 13 A. Cook. 13 Q. What happened when you applied for a job? 14 Q. How much were you paid hourly? 14 A. I turned in the application and I called back 16 A. It was \$8.00. 15 at least two or three times. They said that they were 16 Q. Okay. 16 no longer hiring. 17 When did you leave that position? 17 Q. How about Dollar General? 18 A. I'm trying to think. 18 A. Dollar General, I went and got an application 19 April of '09. 19 and filled it out, came the next day, they did a 20 Q. Why did you leave? 20 little interview, I filled out some papers and they A. Because they did not have enough hours to let 21 told me that right now they hired two people, that me work there no longer. 22 they will keep me on file if they need me, which they 23 23 Q. What did you do after you left there? never called me back. 24 24 A. I tried to find employment, but I could not Q. Where is that Dollar General located? JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724,746,9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

43 the middle of the page? issues? 2 A. Yes. 2 A. No. Q. 7/20/05, would that have been the date that you 3 Q. Do you have any expertise in the care of started working at Weirton Health Partners? Alzheimer's patients? A. Yes. A. No. 8 Q. Do you understand this document to say that you 6 Q. Do you have any special experience or training 7 have read and understand the responsibilities of your in the relationships between Alzheimer's patients? 8 position? 9 A. Yes. 9 Q. Do you have any special qualifications for 10 Q. Is the next page an accurate description of 10 observing behaviors of Alzheimer's patients and then 11 what your job duties were? 11 interpreting what their best care situation might be? 12 MR. RECHT: Why don't you read through the 12 A. No. 13 whole thing, then she will ask you some questions? 13 Q. Are you able to make any medical evaluations of 14 (Brief pause.) 14 Alzheimer's patients? 15 A. Yes. 15 A. No. Q. I am going to ask you about a couple of 16 16 Q. What training do you have that enables you to 17 specifics on this "POSITION DESCRIPTION." 17 determine whether a resident is capable of making his. 18 Do you agree that it was part of your job duty 18 or her, own decisions? 19 to "Report concerns about residents to supervisor and 19 A. With working with them every day, I can see 20 coworkers"? 20 what help they do need and what help they don't need, 21 A. Yes. 21 Q. No training, but your personal experience? 22 Q. Was it also in your job description to 22 A. Yes. 23 "Maintain confidentiality of verbal and written 23 Q. Do you have any particular knowledge or information pertaining to residents, facility training in how to interface with families outside the JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914,DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 42 44 operations and personnel"? 1 facility? 2 · A. Yes. 2 A. No. 3 Q. Tell me about what you believe your role to be 3 Q. Does any of your training or knowledge include 4 in evaluating interactions between the residents at 4 reporting concerns directly to members of the family? Wyngate? 5 5 A. No. 6 A. Can you repeat the question? 6 Q. Is there anything in this "POSITION 7 Q. Sure. DESCRIPTION," in the "ESSENTIAL JOB RESPONSIBILITIES" 7 8 Can you tell me what you think your role was in category that requires you to report concerns directly evaluating interactions between residents? How was 9 9 to family members? 10 that part of your job? 10 A. No. 11 A. How was that part of my job? 11 Q. In the three years and three months that you 12 Q. Yes. 12 worked as a resident alde at Wyngate, what experiences 13 A. Evaluating how they respond to each other? 13 dld you have discussing appropriate care with families 14 Q. Yes. 14 of Alzheimer's patients? 15 A. Like if two residents were arguing with each 15 A. Me personally, I had no -- I did not speak to other, that I would try to calm them down and get the 16 16 the family members about what the personal care was. 17 nurse to come over and help so no one would get hurt 17 The family talked to me of their family in that situation. That would be my situation if 18 18 member's personal care. 19 something was going on between two residents. 19 Q. You didn't provide any instruction or advice to 20 Q. So it would be part of your job to report that 20 them about what their care should be? type of situation to your supervisor? 21 A. No. A. Yes. 22 Q. On how many occasions were you asked or did you Q. Do you have any special training or expertise 23 offer your opinion to family members about with the elderly that might have dementia or emotional 24 relationships between residents? JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

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71 In this interrogatory we asked you to "Please 1 A. No. identify all instances where Defendant" -- and in this 2 Q. You spoke to Jody about this specific incident case that would be you -- "reported alleged 3 with the hands down the pants? Plaintiff's alieged failure to conduct itself in a 4 A. No. fiduciary capacity. For each instance, please 5 5 Of the situation that was going on. 6 Identify the alleged fiduciary duty was owned" -- I'm 6 Q. Under Paragraph 6 in your counterclaim, it 7 sorry, "duty was owed by Plaintiff to any individual." says, "Upon learning of the sexual relationship." We asked you to talk about the date and more details. 8 But you didn't notify Jody upon learning of the 9 In response to that you state that, "I reported 9 sexual relationship; is that correct? 10 Plaintiff's failure to the female resident's daughter 10 A. Yes, 11 In October of 2008 via telephone," 11 Q. What did you notify Jody of? 12 Now, do you know what "fiduciary capacity" is? 12 A. We spoke to her about the situation that's on 13 A. No. 13 hand, if her daughter actually knew of the situation, 14 Q. Okay. 14 how it was going. 15 Do you know why, when you were discussing here 16 Q. You say "we," 16 about reports that you made, you identified the report 16 Who is "we"? 17 that you made about the female resident's daughter in 17 A. Me and another nurse that was there. 18 October of 2008 but you didn't identify this report to Q. Which nurse was that? 18 Tammy Provenzano that you made with respect to the 19 19 A. Candace Smith. 20 hands-down-the-pants incident? Q. You and Candace Smith discussed the Eula Stoli 20 A. I thought it was talking about if there was any 21 and Robert Degenkolb situation with Jody when she 21 22 reports that I made to her daughter, 22 first came to work at Wyngate? 23 Q. You thought that that question just asked for 23 A. It was after. I don't know if it was exactly 24 reports to her daughter? 24 when she was hired, but it was after she was hired. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 70 72 A. To the family, yes. 1 Q. Do you know how long it was after she was 2 Q. Okay. 2 hired? 3 Back to your counterclaim, that is document --3 A. No. I don't recall. 4 I apologize. Q. Was it within a week? 5 In Paragraph 6, you state that, "Upon learning A. I am not sure. 5 6 of the sexual relationship" -- that starts on Page 11. 6 Q. Do you know where you discussed this with her, 7 A. Okay, 7 do you recall? 8 Q. "Upon learning of the sexual relationship, 8 A. In her office. 9 Ms. Yates notified her supervisors at Wyngate of the g Q. In Jody's office? 10 relationship and of her concerns that the female 10 A. Yes. 11 resident was incapable of consenting to a sexual 11 Q. Was anyone else witness to this conversation 12 relationship due to her condition." 12 besides Candace Smith? 13 You allege in that paragraph that you notified 13 A. No. 14 supervisors, in the plural, of the relationship 14 Q. What exactly did you say to Jody? 15 between Eula Stoll and Robert Degenkolb after the June 15 We were speaking with her about the situation, 16 incident; is that correct? 16 about how we don't want them in each other's rooms, 17 A. Yes. 17 how her daughter didn't want it, and that we don't 18 Q. Okav. 18 think her daughter knows the truth of the situation, 19 Who are the other supervisors that you 19 because if she did, she wouldn't let it go on. 20 notified? 20 Q. Why didn't you want Eula in Mr. Degenkolb's A. Tammy was one of them, and then I spoke with 21 room? ody when she was hired about the situation. 22 MR. RECHT: I'm sorry? I didn't hear what 23 Q. "Jody when she was hired." 23 you said. 24 Do you know when that was? 24 MS. ABBOTT: I'm sorry. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376)

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91 I am not sure if she called the hotline or not. occurred between Eula and Robert on the 29th; correct? 2 Q. Did she tell you what she reported? 2 A. Correct. A. I can't remember exactly what she said. 3 Q. In your statement you were, simply, telling Q. Do you remember when she told you about making Mr. Wallace about what you heard secondhand? these calls? 5 A. Yes. 6 A. I'm trying to remember. 6 Q. What did you hear about the incident on 7 I don't know if it was Thursday or Friday, I October 29th, 2008? 8 can't recall. A. That exactly what happened was one of the aides 9 Q. Thursday or Friday of -saw Eula giving oral sex on him. Michelle Shonkweiler 10 A. October. 10 saw it and reported it to CiCl, the nurse on hand, and 11 Q. "October"? 11 that they went and reported it to Debbie, and they 12 A. Yes. told me that Debble said, "The next time you see this Q. That would be the 31st or the 30th, I guess, 13 13 to shut the door, come back later, see if they're done 14 Thursday, the 30th, Friday, the 31st? and take them to their separate rooms." 14 15 A. I think so. 15 Q. Who told you about this incident? 16 Q. Okav. 16 A. Michelle told me about it and a few other aides 17 On Page 11 of your testimony, you state that --17 told me about it. 18 "The nurses told the resident aldes that under no 18 Q. Michelle Shonkweiler told you directly about 19 circumstances are they to be in the same room. 19 this incident? 20 together?" 20 A. Yes. 21 I think that we have discussed this before. 21 Q. When did she tell you about it? 22 Are there any particular nurses that you were 22 A. I don't recall. 23 referring to when you gave this statement to 23 Q. Was it when you came to work on the 30th? 24 Mr. Wallace? 24 A. I don't recall which day, because I don't know JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724,746,9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 90 1 A. No. if she was working the 30th or not. But I spoke to 2 Q. You don't know who these nurses are? 2 her about it. 3 A. No. 3 Q. Now, I want to turn your attention to Page 13 Q. Do you know who the aides were that heard these of your statement to Mr. Wallace. 4 5 nurses? A. Okay. 6 A. All of us. 6 Q. On Line 16 of Page 13, Mr. Wallace asked you. 7 Q. Were you told this personally? 7 after you describe the incident you just described to 8 A. No. 8 us, "Now, what you've just described for me is stuff 9 Q. In your statement you testified that you heard 9 that you've heard?" about an incident that occurred on October 29th, 2008. 10 10 You answered: "Yes." 11 Is that correct? 11 Mr. Wallace, question: "Okay. Did you hear 12 A. Yes. 12 any of that from Michelle or CeCe?" Q. Were you working on that day? 13 13 Your answer: "No." 14 A. When the situation happened, no. 14 "Who did you hear this from?" 15 Q. "The situation" meaning October 29th, 2008. 15 Answer: "I heard it from the aides that was on 16 Is that the date that you believe the situation 16 the shift. I heard it from Latoya and Heather," and 17 took place? 17 then that phrase goes on. A. I believe, yes. 18 18 Now, just a moment ago you testified that you 19 Q. Did you work on the 30th, the next day? 19 heard this from Michelle directly, but you told 20 20 Mr. Wallace, on November 14th of 2008, that you did 21 Q. Did you work on Friday, the 31st? 21 not hear this from Michelle. A. Yes. 22 MR. RECHT: Objection, 23 Q. Because you weren't working on the 29th, you 23 I think that misstates what she said. didn't personally witness the incident that allegedly 24 You can go ahead and answer. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724,746,9844 800.914.DEPO (3376) PA - 724,746,9844 800.914.DEPO (3376)

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A. At that time I don't recall why I said no, but I do recall speaking to Michelle about the situation.

Q. You recall that now but you did not recall that on November 14th of 2008?

A. Yes.

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Q. When did you recall that you talked to

7 Michelle Shonkweller about this incident?

A. Shortly after -- it was right after the 8 9 situation that I spoke to a lot of people from Wyngate 10 about everything, so it was from the time at work I 11 was speaking to everybody at Wyngate and after 12 Wyngate.

Q. Would it have been after November 14th, 2008, when you gave the statement to Mr. Wallace, that you spoke to Michelle Shonkweiler?

A. No.

17 Q. You don't recall when it was that you spoke to

18 her?

19 A. No.

20 Q. What did Michelle tell you exactly that she

21 saw?

22 A. Well, we didn't really go into what she saw. 23 We were mostly talking about what Debbie said.

Q. She did not tell you what she saw?

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A. We didn't completely talk about it, no.

Q. What did she tell you that she saw?

3 A. That she went down there and the situation that 4 we were speaking about was going on -- I'm sorry.

I'm trying to remember everything.

6 Q. That's okay.

A. When I was speaking with Michelle we were

8 talking about pretty much all of the situations and 9

what came to that one point of her and Cece seeing 10

that down there. But what she was mostly speaking

about is how Debbie mentioned to shut the door and 11

walk away. That was mostly the thing we were talking 12 13 about, me and Michelle.

14 Q. Did Michelle tell you that she saw

15 Robert Degenkolb receiving oral sex from Eula Stoll?

A. I can't recall the whole conversation from word to word.

18 Q. Do you recall that portion of it?

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20 Q. Do you recall her mentioning any kind of oral sex?

A. Yes. She mentioned that she saw oral sex, but then we started talking about Debbie.

Q. Do you remember when she told you that she saw JAMIE J. BELFIORE, C.C.R.

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oral sex?

A. No, I can't recall which day it was.

3 Q. Did you speak to Cece McClory about the

incident?

A. No.

Q. What did Michelle Shonkweller teil you about

what she heard from -- I'm sorry. Was it Jody or

Debbie?

A. Debbie.

10 Q. What did she tell you exactly, to the best of

11 your recollection, that Debble told her?

A. Debbie told Cece that the next time you see 12

13 this, to shut the door and to come back later, see if

14 they're done, then take them to their room.

15 Q. She told you that Debble told Cece?

A. Uh-huh.

Q. Was Michelle a witness to what Debbte told

18 Cece?

A. That, I don't know. I was not there.

20 Q. You don't know if Debbie told Cece this in the

21 presence of Michelie?

Å. No.

23 Q. You don't know if Debbie told this to Michelle

24 directly?

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1 A. No.

Q. You weren't present when Debbie made this

alleged statement to Cece; correct?

4 A. Correct.

Q. But at some point Michelle told you that Debble

told Cece that they were to shut the door and walk

7 away, essentially?

A. Yes,

Q. You didn't recall any of this when you gave

10 your statement to Mr. Wallace on November 14th of

11 2008?

A. Yes.

13 Q. Were you aware that -- first off, have you seen

14 the statement that Ms. McClory provided to Wyngate

15 with respect to October 29th, 2008?

A. No.

17 Q. You are aware that Ms. McClory notified the

18 Director of Nursing in her chain of command; correct?

19 That would be Deb.

20 A. About when she went to the office and told her

21 about it, yes.

22 Q. You were aware of that prior to your call to

23 Ellen Hughes on November 28 -- or, November 1st, 2008;

24 correct? I'm sorry.

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105 107 administrator tell anyone else that they should close 1 THE REPORTER: That's No. 12. the door and walk away? 2 2 BY MS. ABBOTT: A. No. 3 Q. Let me ask you this: Do you recognize the Q. Did any nurses or administrators tell you that 4 document that is in front of you? Eula and Robert were not to be in each other's rooms? 5 A. Yes. A. Personally? 6 Q. Is that your signature at the bottom? 7 Q. Yes. 7 A. Yes. A. No. 8 8 Q. That's dated 8/17/06? 9 Q. On Page 16 of your statement, you say that 9 A. Yes. you've heard sexual contact has happened a few times. 10 10 Q. Okay. I just want to be sure that we have reviewed all of 11 11 The last paragraph on the bottom says, "I have 12 the times that you were referring to here. 12 been informed about Wyngate's complaint procedure, 13 Are there any other incidents that you have 13 abuse prevention and reporting and the role of the 14 heard about? 14 ombudsman." A. Besides the ones that we spoke about? 15 15 Is that your initials to the left of that? 16 Q. Yes. 18 A. Yes. 17 A. No. 17 Q. What were you informed about Wyngate's 18 Q. I want to talk to you a little bit about the 18 complaint procedure, abuse prevention and reporting 19 policies for reporting patient care concerns. 19 and the role of the ombudsman? Before we get into specifics, why don't you 20 20 A. I don't recall what it was. 21 tell me, generally, about how you were trained to 21 Q. Okav. 22 report abuse and neglect? 22 Are you familiar with the Community Guidebook 23 A. Abuse and neglect? 23 that we looked at earlier during the deposition? 24 Q. Yes. 24 A. Yes. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 106 108 1 A. I don't recall exactly learning how to report 1 Q. Can you turn to Pages 17 and 18 in this 2 it. guidebook? 3 I just know if something happened, you are 3 A. Okav. 4 supposed to report it to the nurse that is on shift. 4 Q. Okav. 5 Q. Did you receive any training when you first 5 At the bottom of Page 17 in this guidebook, it 6 began working at Wyngate? 6 states that, "Employees are required by law to 7 A. For? 7 Immediately report to management any form of abuse 8 Q. On how to report patient concerns. 8 that is observed, giving the name of the resident, the 9 A. No. 9 employee involved, the time, date, place and a Q. You didn't receive any training? 10 10 description of what occurred," 11 A. No, not as far as I can recall. 11 Did you understand that to be the policy at 12 Q. Did you receive any training during the course 12 Wyngate? of your employment on how to report patient concerns? 13 A. Yes. 14 A. We had classes on -- we had all different types 14 Q. Now, on Page 17 of your statement, you 15 of classes. We had classes on how to wear gloves 15 reference the policy guidebook on Line Nos. 6 and 7 --16 right, how to lift them and --16 I'm sorry. 17 Q. Were you ever trained about abuse prevention 17 On line No. 2 Mr. Wallace is referring to a 18 and reporting and the role of the ombudsman (handing)? 18 "close the door and walk away policy." He asked you 19 if that is something you are trained to do and you say THE REPORTER: Did you want me to mark 19 20 that? 20 "No" on Page 17. MS. ABBOTT: I'm sorry. 21 A. Yes. 22 Q. Then he asked you if that's something in the 23 (Whereupon, Deposition Exhibit No. 12 was 23 policy guldebook. 24 24 marked for identification.) Is the policy guidebook the same as the policy JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724,746.9844 800.914.DEPO (3376)

109 111 and procedures binder? 1 that this policy guidebook "says in there if there's 2 A. I'm not sure. any, like, sexual abuse or anything like that, to go Q. What is the policy guidebook that you're to the head manager and report it to her, report it to referring to? the nurse, like I said, to follow the chain of 5 A. I'm not sure. command, to let everybody know what happened, which it 6 The only quidebook that I brought to him was to 6 was." 7 show the grounds for me to call the family members. 7 Is there any part of this guidebook that tells Q. What was that that you brought to show the 8 you to follow the chain of command? 9 grounds to call the family members? 9 A. Not as far as I recall, but my position as an 10 A. The employee handbook. 10 aide was to report to a nurse and the position of the 11 Q. Can you recall where in that employee handbook 11 nurse had to report to the head nurse and the head it tells you to call family members? 12 nurse would report to Debbie, the boss position. 13 A. No, I can't recall. 13 That's how I saw following the chain of the 14 Q. Do you want to take a look through that? 14 command. 15 Take your time. 15 Q. Okay. 16 (Brief pause.) 16 That was your understanding about what you were 17 A. Page 17. 17 to do when you had concerns about patients? 18 Q. Uh-huh. 18 A. Yes. 19 A. This, "Current employees may not contact 19 Q. Is there anything in the policy that says that 20 residents or resident family members unless on duty or 20 you are to let everybody know what happened? 21 as part of their individual job duties. Any other 21 A. Not as far as I know. circumstances require permission from the Resident Q. Okay. 22 23 Manager." 23 Are you familiar with the policy and procedures 24 Q. Okay. 24 binder that is available for the review of the aides? JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724,746,9844 800.914.DEPO (3376) PA - 724.746,9844 800.914.DEPO (3376) 110 112 Now, let's go back to your job description that 1 A. Yes. we referenced earlier. 2 MR. RECHT: I wasn't nodding at you. 3 Is there anything -- that should be one of the 3 I was nodding at her. 4 documents that you have, your "POSITION DESCRIPTION." 4 MS, ABBOTT: Oh. Okay. 5 A. Which one am I looking for again? 5 MR, RECHT: I'm sorry. 6 Q. It should say "POSITION DESCRIPTION" on it. 6 MS. ABBOTT: No problem. 7 MS. WELCH: That one (Indicating). 7 (Whereupon, Deposition Exhibit No. 13 was 8 A. Okay. 8 marked for Identification.) 9 Q. Okay. 9 BY MS. ABBOTT: 10 Did you contact the family of Eula Stoll while 10 Q. There you go (handing). 11 you were on duty? 11 Do you recognize the document that I've put in 12 A. Yes. 12 front of you? 13 Q. What about your individual job duties do you 13 (Brief pause.) 14 believe required or permitted you to contact 14 BY MS. ABBOTT: 15 Ms. Hughes? 15 Q. Does that document look familiar to you? 16 A. None of my job duties required me to call her. 16 A. I don't recall this document, reading this, but 17 Q. Was it part of your job duties to contact 17 18 residents' families directly about patient concerns? 18 Q. Does this look like the kind of document that 19 A. No. 19 was kept in the policies and procedures binder? 20 Q. Did you receive permission from the Resident 20 A. I don't recall. 40 Manager to contact Eula Stoll's family? 21 Q. Okay. A. No. 22 As far as the policy Itself goes, is this the 23 Q. Okay. policy that was reviewed with you during your annual 23 24 On Page 17 of your statement, you testified 24 review of policies and procedures? JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

117 119 Licensure and Certification? 1 negiect? 2 A. No. 2 A. I know there was questions that need to be Q. Are you familiar with OHFLAC? answered to read some of the stuff in the break room A. No. but I never really read anything. 5 Q. Are you familiar with the individuals that come 5 Q. You knew that you were supposed to read the into the facility on a regular basis to do inspections 6 6 things in the break room but you never really did? A. At first I did, then after a year I just didn't 7 to make sure that Wyngate is compliant with the laws 7 in West Virginia with respect to -read no more unless I had to. 9 A. The State Inspection, yes. 9 Q. At first you knew that there were numbers 10 Q. Okay. 10 posted in the break room for you to call to report Are you familiar with the fact that there are 11 11 abuse and neglect of a resident? 12 laws about reporting situations involving abuse and 12 A. Not as far as I can recall, because I don't neglect of patients in assisted living facilities? 13 13 remember. 14 A. I do not -- can you repeat that question again? 14 Q. Okay. 15 Q. Sure. 15 Are you aware of any reporting policy that 16 Are you familiar with the fact that there are 16 permits or requires you to call the families of 17 laws with respect to the reporting of abuse and 17 residents directly about patient care concerns? 18 neglect of residents in assisted living facilities? 18 19 A. Yes. 19 Q. Are you familiar with a Resident Bill of 20 Q. If you could, turn one more page on that, 20 Rights? 21 please, to the page that says, "REPORTING OF ADULT 21 A. Yes. ABUSE, NEGLECT OR EMERGENCY SITUATIONS." 22 Q. "Yes"? 23 A. Okay. 23 A. Yes. 24 Q. Are you familiar with the "REPORTING 24 Q. Is the Resident Bill of Rights posted in the JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 118 120 1 PROCEDURES" at the bottom of this page? 1 break room? 2 MR. RECHT: Which page? 2 (Whereupon, Deposition Exhibit No. 16 was 3 MS. ABBOTT: Page 1. I'm sorry. It's not 3 marked for identification.) 4 the first page, but it's Page 1. THE REPORTER: That is 16. 5 MR. RECHT: The next page. 5 BY MS, ABBOTT: 6 The highlighted portion? 6 Q. I'm sorry. I didn't hear your answer, 7 MS. ABBOTT: I'm sorry. She has got my 7 Did you say "yes" or "no" to that? 8 сору. 8 A. I didn't recall. 9 Yes, the highlighted portion is fine. 9 I was looking at it first. 10 A. No, I don't recall this. 10 Q. Oh. Okav. 11 Q. Okay. 11 A. I don't recall if this was in the break room or You were not aware that there was a statewide 12 12 not. hotline number to call to report abuse or neglect? 13 13 Q. Okay. 14 14 Can you turn to the third to the last page of 15 Q. None of that information was posted in the 15 this document -- okay, that's wrong. 16 break room at Wyngate? 16 The fourth to the last page of this document. 17 A. There might have been, but I don't recall. 17 18 Q. You don't recall if there were any telephone 18 Q. Is the "Posting of Information & General 19 numbers posted in the break room at Wyngate for Information for Residents" contained on this page 19 20 calling to report abuse or neglect of a patient? 20 posted in the break room at Wyngate? A. There was things hanging in the break room but 21 A. I don't recall. I don't recall what they said, 22 Q. Are you familiar with the ombudsman's office? 23 Q. Were you ever given training that there were 23 24 telephone numbers you could call to report abuse and 24 Q. Have you ever heard the term "ombudsman's JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

127 125 kept getting talked about. And Erin Murphy was like, with Ellen that she didn't know before you asked her? 'If I seen it, I would call, call her daughter, and A. Because I asked her. Before I told her 2 tell her daughter.' And I was like, 'I've seen one." anything, I asked her what does she know of the What is the "one" you're referring to? relationship and she explained to me of what her A. Where her hands was down his pants. 5 extent of knowledge meant, the relationship was, Q. Okay. before I told her anything that was going on. Did you ever discuss any of these incidents 7 Q. Prior to making the telephone call to 7 that you and I have talked about with Robert Degenkolb 8 Ellen Hughes, you did not know whether she knew or 8 9 directly? not: Is that correct? 10 A. No: A. Correct. 10 Q. Why not? 11 Q. Did you ask anyone what action Wyngate was 11 A. Because I didn't think it was my position to 12 taking with respect to the report of Michelle to Cece 12 13 say anything. to Deb Petras? 13 14 Q. It wasn't your position to talk to Robert, who 14 A. No. 15 you provide care for; correct? Q. Yet instead of reporting yourself up the chain 15 of command your concerns, you went directly to Ellen 16 A. Correct. 16 Q. But you did feel it was your position to 17 Hughes with your phone call on November 1st, 2008; is 17 contact Eula Stoli's family directly? 18 18 that correct? 19 A. Yes. A. I'm trying to answer this the right way. 19 Q. You mention in that same section that 20 It was followed, the chain of command was 20 Tammy Young is another one that saw it with her own followed, by numerous people and nothing was done, 21 21 22 eyes. That's actually on Page 24. that's why I called the daughter. 22 23 Who are the other ones that you are referring Q. Was the chain of command followed by you? 23 24 to here? 24 A. No. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 128 126 A. Well, the other one that saw the hands down the Q. Who were the numerous people that followed the pants and then the ones that saw the situation, the chain of command? very last situation, where she was giving oral sex. 3 A. Quite a few aides. Q. Just to be clear, the only people who have Q. Who were the aides? witnessed incidents between Eula and Robert that you Б A. I told you earlier that the aides had spoken to are aware of, that have witnessed it firsthand, are 6 the nurses. you, Michelle and Cece? If the chain of command was not followed, then 7 8 how did everybody in the office know about it? A. Yes. 8 9 Q. That's correct? 9 Q. Did you witness anyone speak to either 10 A. Yes. Deb Petras or Jody Bowden, a wellness manager or a 10 11 Q. Okay. director -- I'm sorry, an administrative employee 11 Did Michelle tell you that she witnessed oral 12 about complaints about Robert Degenkolb and 12 13 sex? Eula Stol!? 13 14 A. Yes. A. Just when me and Candace was speaking to Deb --14 Q. There are no other ones, other than --15 15 not Deb. Excuse me. Jody. A. Well, there is. 16 16 Q. "Jody"? Tammy Young, and then there is the one that saw 17 A. Uh-huh. 17 the other incident like me, but I can't remember who 18 18 Q. You never made any mention of that to 19 it was. Mr. Wallace in November of 2008; correct? 19 Q. Right. 20 20 A. No. We don't know the name of that person? 21 Q. Okay. 22 On Page 23 of your statement you -- this is 23 Q. During the conversation on Saturday that you Friday, the 31st, you are discussing the situation -are referencing on Page 23, you said, "I've seen I'm sorry. On Line 16 you say, "And then Saturday It JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R.

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131 129 1 A. I think her last name is Johnson, yes. one" -- excuse me, "I've seen one. But I'll call 2 2 her, I don't care. And they were like, Well, you Q. Okay. 3 You were only able to leave a message for her; might get in trouble." You understood at that point in time that you 4 correct? might get in trouble for calling Ellen Hughes? 5 A. Yes. 5 6 Q. What was the message that you left? A. Yes. ß A. "This is Gabby, a resident aide at Wyngate, and 7 Q. That's because it was not part of the proper 7 8 I am calling. Would you please call me back at reporting policy; correct? 8 9 A. All I know is I looked into the handbook and it Wyngate as soon as you can?" said that if I was on duty and I can use the employee 10 Q. Did she call you back? 10 11 A. Yes. 11 phone, that I can call a resident's family member. 12 12 That's why I did. Q. That was the extent of the message you left? 13 13 Q. Is this the same section we were referring to A. As far as I recall, γes. earlier in the employee handbook? 14 Q. Did she call you back? 14 15 A. Yes. 15 A. I'm pretty positive, yes. 16 16 Q. On Page 17? Now, what, to the best of your recollection, 17 17 A. Yes. exactly did you tell Ellen Hughes? 18 A. Well, she got on the phone and I told her I'm 18 Q. Doesn't that section also say if it's part of 19 sorry for calling her, but I just wanted to ask her a your job duty? 19 20 A. Yes. 20 question on how far and the extent of the relationship 21 21 Q. You testified earlier that it was not part of dld she know of her mother and Robert. 22 She started going into explanations of where 22 your job duty; correct? 23 23 they hold hands and they go to exercise together, he A. Yes. 24 24 helps her at meals and they hold hands, he reads to Q. Then it would not be the proper reporting JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 130 132 her and, as far as she knows, that they're not procedure; correct? 2 supposed to be in each other's rooms. 2 MR. RECHT: What portion are you referring 3 3 Q. What else did you tell her? to? A MS. ABBOTT: I think it was Page 17, the 4 A. Well, I was like, "That's as far as you know?" 5 5 highlighted section. She said, "Yes." 6 A. This says, "resident family members unless on 6 I said, "Well, here's some incidents I wanted 7 duty or as part of their individual job duties." 7 you to know." 8 8 It says "or". I started with the incident that I saw. She 9 9 started to get upset. I said, "Ellen, I'm not done Q. This is the section of the policy that you're 10 referring to? 10 vet." I went to even tell her about the most recent 11 incident that happened, that they walked in and saw 11 A. Yes. 12 12 Q. Now, let's talk about your actual call to Ellen Ellen giving oral sex on Robert, and she started 13 getting very, very upset. 13 Hughes. I told her, "It's not over yet because when 14 14 When did you call her? 16 15 they went and reported it to Debble, Debble told them A. I called her on Saturday. 16 Q. Who did you tell that you were going to call 16 to shut the door and walk away and come back later and 17 see if she was okay" -- "see if they were done and 17 her? 18 A. Everybody knew. Kathy knew, Latoya knew, 18 then take them to separate rooms." 19 She was very, extremely upset with the 19 Heather knew. 20 situation. 20 Q. Kathy Estep? 21 Q. Did you tell her that you didn't personally A. Yes. 24 22 witness --Q. Latoya --23 23 A. Yes. A. Johnson. 24 Q. You told her that you personally witnessed the 24 Q. "Johnson"? JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

135 133 October 29th? incident on October 29th? 2 A. Yes. 2 A. Yes. Q. Other than the hands-down-the-pants incident, 3 Q. You told her that her mother was performing you didn't have firsthand knowledge of anything that I oral sex on this gentleman, but you did tell her that you told Ellen Hughes; is that correct? 5 you did not witness that? 6 A. Correct. 6 A. Yes. Q. The one thing you did have firsthand knowledge 7 Q. You told her that you did not witness the 7 of, you waited four-and-a-half months to report to 8 report made by either of the people who witnessed it; 9 her? is that correct? 10 A. Yes. A. Yes. 10 Q. Did you tell her why you waited to report it to 11 Q. You told her that you did not actually witness 11 the fact that Deb Petras told them to close the door 12 her? 12 13 A. I told her that under what we understood, that 13 and walk away? she knew what was going on. And she was very upset 14 A. Yes. 14 that we would even consider that she knew what was 15 15 Q. Okay. 16 aoina on. 16 Have you ever made any other type of phone Q. In your counterclaim, in Paragraph 8 -- let me 17 17 calls like this to any other residents? 18 find that. 18 Q. Have you ever called any residents' families at You claim you made the call -- that's on 19 19 20 Page 11. 20 home? THE DEPONENT: This (Indicating)? 21 21 A. No. 22 MR. RECHT: No. 22 Q. Are you aware of other employees that call 23 I have got it (handing). families of residents at home? 23 24 24 A. No. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) 136 134 BY MS. ABBOTT: 1 1 Q. Okav. Q. You claim you made the call to Ellen Hughes It's your understanding that the policy is you 2 because you were concerned about Eula Stoil's health are permitted to call family residents at home for any and safety. reason? 4 Can you describe for me how you were concerned 6 A. Not for any reason, no. 5 about her health? ĥ Q. For what reason are you permitted to call 6 A. Her health and safety, that if it kept on 7 7 residents at home? going, how far he would go with her. A. I don't know what would give us permission to Q. What does that mean? 9 call the family members at home. 9 A. That her health would be -- I don't know even 10 10 I just felt like that I needed to. if it would mess with her health, I'm not sure, 11 Q. This policy that we have been talking about, 11 because I'm not a doctor, but if it wasn't taken care 12 this doesn't tell you that you are permitted to call 12 of now, how far he would have gone, done something to 13 13 family residents at home to report abuse; correct? 14 her. 14 A. It does not say that in there. It started with the hands down the pants to 15 15 Q. Okay. oral sex. What would happen when no one saw anything. Did you tell Ellen Hughes that everyone was 16 16 Q. How about her safety, how were you concerned discussing the incident between her mother and 17 17 18 about her safety? Robert Degenkolb? 18 19 A. I don't know. A. I don't recall. 19 20 Q. Did you think that she was in danger of injury? Q. Did you tell her that there were only three 20 people who had actually witnessed contact of a sexual 21 A. Physical injury, no. Q. Did you think she was in danger of mental nature between her mother and Robert Degenkolb? 22 23 A. I told her that Michelle and Cece knew. injury? 23 A. I'm not sure if that would cause some medical 24 24 Q. You identified who saw the incident on JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) 800.914.DEPO (3376) PA - 724.746.9844

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   1
      injury or not.
                                                                     1
                                                                                    MR. RECHT: Just give her a minute.
  2
         Q. I actually said "mental injury."
                                                                     2
                                                                                            (Brief pause.)
         A. Oh.
                                                                     3
                                                                                    MR. RECHT: Okay?
             I'm sorry.
                                                                     4
                                                                                    THE DEPONENT: Yes.
  5
         Q. That's okay.
                                                                     5
                                                                           A. I said it's not like it was the first thing I
  6
             Did you think that she was in danger of any
                                                                     6
                                                                        heard and I went straight down and called her
  7
      mental injury?
                                                                     7
                                                                        daughter.
  8
         A. I'm not sure.
                                                                     8
                                                                               It has been a conversation that has been going
  9
         Q. Do you have any qualifications to determine
                                                                     9
                                                                        on for months and even if it may be heard down the
 10
      whether or not she would be at risk of mental injury?
                                                                    10
                                                                        line that something happened, I saw one incident. It
 11
                                                                    11
                                                                        kept on repeating. I couldn't even stand to hear
 12
         Q. Let me confirm that.
                                                                    12
                                                                        another situation happen so it had to -- the only way
 13
             In your mind, you felt this was wrong; is that
                                                                    13
                                                                        I could think that something could happen is if I
 14
     correct?
                                                                        called, because nothing else was being done.
                                                                    14
 15
         A. Yes.
                                                                    15
                                                                           Q. Gabby, how do you know that nothing else was
 16
         Q. It was wrong for them to have sexual contact?
                                                                    16
                                                                        being done after that October 29th incident?
 17
        A. Yes.
                                                                    17
                                                                           A. Personally, when another resident would fail,
 18
        Q. But this is just your opinion and you don't
                                                                        okay, the nurse would be right on the phone with their
                                                                   18
 19
     have any training with respect to sexual contact
                                                                   19
                                                                        family members saying, "Your father fell," "Your
 20
     between Alzheimer's patients or dementia patients?
                                                                   20
                                                                        mother fell," "Your mother did this,"
21
        A. Yes.
                                                                   21
                                                                               It happened Wednesday, this is Saturday and her
22
        Q. Before you made the call to Ellen, did you
                                                                   22
                                                                        daughter still has not been informed. When it is
23
     consider what effect a phone call with second or
                                                                   23
                                                                        protocol if something happened to a resident to call
     thirdhand information about her mother giving oral sex
                                                                        their -- what is that called? The legal power of
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     to other residents might have when you never actually
                                                                        attorney, which the nurses did when a resident would
     saw this occurring yourself?
                                                                       fall and scrape their knee, but they would not call
 3
        A. Yes.
                                                                       that day when the situation happened to tell her
 4
        Q. What did you think about?
                                                                    4
                                                                        daughter.
 5
        A. That I'm going to lose my job.
                                                                    5
                                                                               If they called that day, if her daughter knew
 6
        Q. I'm sorry?
                                                                       that day, then why wasn't anything done? Come
 7
        A. That I'm going to lose my job.
                                                                    7
                                                                       Saturday it's still going on, she is still living
 8
            I'm sorry.
                                                                    8
                                                                       there and the daughter didn't know.
 9
        Q. Did you think about the effect it might have on
                                                                    9
                                                                              That's just how I feel. I'm sorry.
10
     Ellen?
                                                                   10
                                                                          Q. Let me ask you this: You knew about the
11
       A. Effect on Ellen?
                                                                   11
                                                                       situation from Michelle Shonkweiler, correct?
12
        Q. Yes.
                                                                   12
                                                                          A. Correct.
13
        A. In the long run it would be positive.
                                                                   13
                                                                          Q. Although you didn't testify to that back in
14
                                                                       November of 2008, today is the first time that you
        Q. Since you didn't witness it yourself, did you
                                                                   14
    consider what the impact would be if it turned out
15
                                                                   15
                                                                       have testified that you heard about the situation
16
    that her mother didn't, in fact, perform oral sex on
                                                                   16
                                                                       directly from Michelle Shonkweller; is that correct?
17
    Robert Degenkolb?
                                                                   17
                                                                          A. Yes.
18
        A. It wasn't the first time I heard of any kind of
                                                                   18
                                                                          Q. Today you're telling us that you have
    situation. It's not like I went down to the phone and
19
                                                                   19
                                                                       secondhand knowledge of the situation, that it was
20
    picked up the phone the first thing I heard --
                                                                  20
                                                                       reported to Deb Petras that oral sex was performed
2"
                THE REPORTER: I'm sorry?
                                                                  21
                                                                       on Robert Degenkolb by Ellen Hughes' mother?
                THE DEPONENT: I'm sorry.
                                                                  22
                                                                          A. Yes.
23
                THE REPORTER: I couldn't understand.
                                                                   23
                                                                          Q. When you placed the call to Ellen Hughes,
24
                MS. ABBOTT: Do you need a minute?
                                                                      before you asked her on the phone you were not aware
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143 141 you're allowed to call them." of whether or not Deb Petras or anyone from Wyngate Q. Can you explain what you meant by Lines 6 and 2 2 had contacted Ms. Hughes; is that correct? 7, "Like, if it's specifically towards you, that's the A. To my knowledge, they did not call. only time you're allowed to call them"? Q. You were not aware if any investigation was A. That if it came from one of the bosses, that it being conducted with respect to the October 29th, 2008 is your -- this would be your task, to call the family incident; Is that correct? member daily to let them know how their family member 7 A. That's correct. is doing. You would have to be told to do it, Q. You never asked Deb Petras about the A Q. That would be, in essence, part of your job, to 9 9 October 29th, 2008 incident; did you? 10 do that if you're told? A. No. 10 11 A. Yes. 11 Q. You didn't ask Jody Bowden about the Q. This wasn't part of your job; correct? 12 October 29th, 2008 incident? 12 MR. RECHT: Objection. Objection to the 13 13 A. No. 14 form of the question. 14 Q. Did you ask Cece McClory about the 15 Go ahead and answer. 15 October 29th, 2008 Incident? 16 BY MS. ABBOTT: A. No, because I did not see her from the time I 16 17 Q. Was it part of your job to call families of got terminated. 17 18 residents? Q. You didn't ask her about it any time 18 A. What was that? 19 between October 29th, 2008, and November 1st; is that 19 20 Q. Was it part of your job to call families of 20 correct? 21 residents directly? 21 A. I haven't seen her. No. Q. But you're telling us today that you did speak 22 A. No. 22 with Michelle Shonkweiler about it? 23 Q. Okay. 23 24 The way you see this policy, when would it be 24 A. Yes. JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. 800.914.DEPO (3376) PA - 724.746.9844 PA - 724.746.9844 800,914.DEPO (3376) 144 142 appropriate for you to call a family resident? 1 Q. Today is the first time that you have testified 2 MR. RECHT: Objection. 2 that you were told about it by Michelle Shonkweiler; 3 Asked and answered. 3 correct? 4 Go ahead. 4 A. Yes. 5 A. I don't know when it would be proper to call. 5 Q. You testified on Page 37 of your statement to 6 Q. Did you talk to Elien Hughes after the initial Chris Wallace that it has to be your job to report to 7 phone call you made to her on November 1st? 7 resident's family members. A. Where was that? 8 A. On my personal phone? Ŕ 9 Q. At any time. 9 Q. That is on Line 5 on Page 37. 10 A. We spoke occasionally. Is that correct? 10 11 Q. How soon did you talk to her after the initial 11 A. Yes. phone call that you made on November 1st? 12 12 Q. Okay. 13 A, I can't recall. I assume you are referencing again the policy 13 14 Q. Was it the same day? 14 in the Community Guldebook? 15 A. No. 15 A. Yes. 16 Q. Would it have been the next day? Q. On Line 6 you say, "Like, if it's specifically 16 17 A. I can't recall. 17 towards you, that's the only time you're allowed to 18 There was quite a few. call them." 18 Q. How many phone conversations have you had with 19 19 What did that mean? 20 Ellen Hughes? 20 A. To back it up to Line 3 through Line 7, "Yes. 21 A. I haven't talked to Ellen Hughes for over a You have to be on duty and you have to use the 22 year, so it has been a while. employee's phone to call the resident's family Q. How many phone conversations did you have with members, or it has to be your job to do that. Like, 23 23 her between November 1st and since you last talked 24 If it's specifically towards you, that's the only time JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844

147 145 1 A. I can't recall. with her? 1 2 Q. Did she tell you that she made a report to the A. I can't recall. 2 Q. Would it be five? 3 police? A. I can't recall who made the report to the 4 A. I can't recall exactly how many times I spoke 5 police. with her. Q. What did she tell you -- I'm sorry. Strike 6 Q. What did you speak with her about in those 7 that. subsequent phone calls? A. Different situations of what's going on. 8 When did she tell you that she got an attorney? 8 A. Right after, because I went and spoke to him. 9 Q. Can you explain that a little bit more for me? 9 10 Q. Right after when? I'm sorry. A. About Wyngate events and her mother, her 10 situation. 11 A. My termination. 11 Q. She told you that she got an attorney right 12 Q. What did you talk to her about? Wyngate? 12 13 after your termination? 13 A. What we have spoken of. 14 Q. Did you speak to her about any other incidents 14 A. Pretty much. 16 I don't know exactly when she got one, but if that occurred at Wyngate? 15 16 you can read -- I spoke to the attorney, so it was A. No. 16 pretty much within 10 to 14 days since I got 17 17 Q. What was the purpose of those continuing phone terminated. 18 18 calls? A. That she kept calling me and I answered the 19 Q. Okay. 19 20 She would have told you that she got an phone and spoke with her. 20 attorney during one of those conversations after the 21 21 Q. Ellen called you? 22 1st of November? A. Yes. 22 A. Yes. Q. Why did she call? 23 23 A. To speak with me to see if I'm okay, to thank 24 Q. On Page 37 you said that you checked the 24 JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. 800.914.DEPO (3376) PA - 724.746.9844 PA - 724.746.9844 800.914.DEPO (3376) 148 146 employee handbook before you made the call to Ellen. mę. 1 I just want to confirm that you're referencing again Q. She was calling to talk about you? 2 3 the Community Guldebook. A. Me and her mother, yes. 3 Q. What was she calling to talk to you about her Is that correct? A. Yes. Б mother after the 1st of November? 5 A. The situation of Wyngate that we just spoke Q. When you left a message for Ellen, did you ask 6 7 her to call back and speak with a nurse or an about. administrator or someone in management? Q. What did she want to know? 8 9 A. We were just continually talking about the 9 A. No. Q. Why not? situation that was happening at Wyngate, that she felt 10 10 A. Because I wanted to speak with her. 11 11 really bad that everybody thought that she knew and 12 Q. Did you think that you were more qualified to 12 she didn't. 13 discuss these issues with Ellen than a nurse or 13 Q. Did you talk to her about any Incidents other 14 than the Tammy Young incident that we discussed with administrator? 14 15 A. No, but I believe that I was going to tell her the pulling down of the pants, the hands down the 15 16 what was going on. pants incident with the person that you don't recall 16 Q. How exactly did you follow the chain of command 17 17 who told you, the incident before where they observed before you contacted Ellen Hughes directly? 18 Robert's -- I'm sorry, Eula's hands down Robert's 18 pants and the incident of October 29th, 2008? 19 A. Personally? Follow the chain of command 19 myself? 20 A. No. 20 21 Q. When did Elien Hughes tell you that she got a Q. Yes. 22 A. Well, I spoke to Tammy. I spoke to Jody. And detective? I can't say 100 percent that anybody spoke to Debbie, 23 A. I can't recall exactly. Q. Did she tell you why she got a detective? but it was known that she knew, too. Still it's not 24 JAMIE J. BELFIORE, C.C.R. JAMIE J. BELFIORE, C.C.R. PA - 724.746.9844 800.914.DEPO (3376) PA - 724.746.9844 800.914.DEPO (3376)

personal, but there was a lot of people that called

- 2 corporate so I know the chain of command was went through.
- Q. My question, though, is: How did you follow the chain of command with respect to the October 29th.
- 2008 Incident? ß
- 7 A. I told Tammy and I told Jody.
 - Q. I assume when you say you told Tammy, you're
- referring to telling Tammy back when Tammy was still 9
- 10 employed there about the hands-down-the-pants
- 11 incident?

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- 12 A. Yes.
- 13 Q. With Jody, the conversation with Jody was when
- 14 Jody first started working at Wyngate you discussed
- 15 the Eula Stoll Incident broadly; is that correct?
 - A. We were just speaking of the situation that was going on and trying to talk to her about if her
- daughter truly knew or not. I mean, I went to two 18
- 19 head nurses.
- 20 Q. You didn't go to any head nurses or any nurses
- 21 with respect to the October 29th, 2008 Incident: is
- 22 that correct?
- 23 A. No, because nurses spoke to me about it.
- 24 Q. Which nurses spoke to you about it?

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- A. Well, Kathy Estep and Erin Murphy -- sorry. She was an AMAP.
- 3 Q. What did Kathy Estep tell you?
- A. As we spoke earlier, we all was talking in one 4 5 conversation.
- 6 Q. Did you tell Kathy Estep or any other nurse or
- 7 administrator that you were concerned that nothing was
- 8 being done about the October 29th, 2008 incident?
- 9 A. Yes.
- 10 Q. Who did you tell that to?
- 11 A. We was speaking and everybody was concerned
- 12 that nothing was done.
- 13 Q. Which nurse did you report that to?
- 14 A. Kathy.
- 15 Q. When did you report this to Kathy?
- 16 A. When we were talking on Saturday that everybody
- had concerns, I had concerns, Kathy had concerns, 17
- 18 Latoya had concerns, Heather had concerns, everybody
- 19 had concerns that it was already Saturday and nothing
- 20 had been done about it.
- 21 Q. Are you aware of anyone that called the orporate hotline called Adult Protective Services,
- 23 called the OHFLAC abuse lines that we referenced
- earlier or any other outside agency to report any of 24

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- 1 this conduct between October 29th and the time of your
- 2 termination?
- 3 A. I don't know exactly who they called, but I
- 4 know Nancy, she called corporate to speak to them.
- 5 Now, Heather told me she called, but I don't
- 6 know if that was before or after the 29th.
- 7 Q. Just to be clear, you didn't call any of those
- 8 numbers?
- 9 A. No.
- 10 Q. Did you tell anyone about your phone call to
- 11 Ellen Hughes?
- 12 A. At work?
- 13 Q. Yes.
- 14 A. Yes.
- 15 Q. Who did you tell?
- 16 A. Everybody that was working. They knew I
- 17 called, because she called back and Kathy gave me the
- 18 phone.

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- 19 Q. When you say "everybody that was working," can
- 20 you identify who those people were?
- 21 A. There was Latoya, there was Heather, there was
- 22 Kathy, Erin was there.
 - I can't recall the other aide that was there.
 - Q. How long after the phone call before you heard

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- from Jody at Wyngate?
- 2 A. Jody walked in while I was on the phone.
- 3 Q. Was Jody aware that you were calling
- 4 Elien Hughes?
- 5 A. No.
- В Q. Jody was physically near you when you called
- 7 Ellen?
- 8 A. She walked in and went to her office when I was
- 9 on the phone with the nurse -- at the nurses' station.
- 10 Q. Why didn't you report your concerns directly to
- 11 Jody?
- 12 A. For one, I didn't know if she was going to be
- 13 there. For two, I was already on the phone speaking
- 14 to Ellen about the situation.
- Q. Why didn't you report your concerns to Jody at 15
- 16 that point?

17

- A. I'm not sure.
- 18 Q. You received a call from Jody, then, after you
- went home from your shift? 19
- 20 A. Yes.
- 21 Q. You didn't talk to Jody again after you hung up
- 22 the phone with Ellen before she called you again that
- 23 evening?
- 24 A. Yes.

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WEIRTON MEALTH PARTNERS	'. TATES-Deposition of GABRIE	LLE J. YAI EO-12/0/09

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١.	153	1.	155
1	Q. What did Jody say to you?	1	this is Line 23 on Page 29, "you know the situation,
2	A. Jody called and told me, "Do you know why I'm	2	too, Jody."
3	calling?"	3	How did you know that Jody knew?
۱ ـ	I was like "Yes."	4	A. Because I spoke with her.
5	She was like, "So you know that I've got to	5	Q. Did you ever tell Mr. Wallace during this
6	terminate you?"	6	statement that you spoke with Jody Bowden with respect
7	I said, "Yes."	7	to these issues between Eula Stoll and
8	She's like, "Do you know why?"	8	Robert Degenkolb?
9	I was like, "Why?"	9	A. I don't recall. I don't know. I don't know.
10	She was like, "The reason why I'm terminating	10	Q. Did you ever witness anyone reporting anything
11 12	you is because you didn't follow the chain of command."	11	to Jody?
13		12	A. No. Except for when me and Candace spoke to
14	It just started going from there pretty much	13	her.
15	everything I just told you I talked to Jody over the phone about. And Jody was telling me how much she	14	Q. On Pages 29 and 30 you testify that "my bosses
16	enjoys me working there, how much she likes that I'm	15	tell me to turn my head."
17	working there, that "Let me call and talk to Debbie	17	Which bosses told you to turn your head?
18	and see if we can figure something out and I'll call	18	A. What was that? 29?
19	you back."	19	Q. Yes. Page 29, and it leads over to 30.
20	She never called back.	20	A. Because when I heard about when Debbie said to
21	Q. You didn't hear back from Jody again?	21	shut the door and walk away, that pretty much is saying turn your head and walk away and come back
22	A. No.	22	
23	Q. On Page 29 of your statement, you testified to	23	later, and it proceeds, and my job is not to turn my head.
24	Mr. Wallace that you told Jody, "All the aldes know,	24	Q. Did Debbie tell you to turn your head?
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ı	154	┪┈┈	156
1	all the AMAPs know, all the nurses know," all the	1	A. No.
2	kitchen staff knows, housekeeping knows and people	2	Q. Were there any other bosses that told you to
3	have called corporate.	3	turn your head?
4	How do you know that the kitchen staff knew?	4	A. No.
5	A. Because we spoke about it, too.	5	Q. No bosses told you this directly?
6	Q. How did you know that the housekeeping staff	6	A. No.
7	knew?	7	Q. You testified during your statement to
8	A. We spoke about it, too.	8	Mr. Wallace that, "This is my job to take care of
9	Q. When you say "knew," what do you mean by that?	9	these residents" I'm sorry.
10	 Knew of the situation that was going on. 	10	Do you recall testifying to that?
11	Q. On October 29th, 2008?	11	A. To what?
12	A. Of all the situations.	12	Q. "This is my job to take care of these
13	They knew that something was going on and	13	residents."
14	nothing was done about it.	14	A. Yes.
15	Q. In this section you talk about people who have	15	Q. Tell me what in your job duties or in any
16	called corporate.	16	Instruction that you received made you believe that
17	Is there anyone in particular that you were	17	you were the appropriate person to contact the family
18	referring to in this section?	18	Instead of an outside agency or administration at
19	A. Not particularly.	19	Wyngate,
20	I gave you the names earlier of who called.	20	MR. RECHT: Objection to the form of the
24	Q. Okay.	21	question.
	الأساسية من أحد مناطبات مناطبات مناطبات المستمرة المستمرة المستمرة المستمرة المستمرة المستمرة المستمرة المستمرة	22	BY MS. ABBOTT:
1	No additional people?		_
23	A. No.	23	Q. Would you like me to rephrase it?
23 24	A. No.Q. You testified next "And as far as I know"		Q. Would you like me to rephrase It?A. Please.
1	A. No.	23	